

**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
COMMISSION DIRECTIVE**

ADMINISTRATIVE MATTER	<input type="checkbox"/>	DATE	<u>March 16, 2011</u>
MOTOR CARRIER MATTER	<input type="checkbox"/>	DOCKET NO.	<u>1998-375-C/2005-40-C</u> <u>2008-140-A</u>
UTILITIES MATTER	<input checked="" type="checkbox"/>	ORDER NO.	<u>2011-220</u>

**THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.**

**SUBJECT:**

DOCKET NO. 1998-375-C – Application of UCN, Incorporated f/k/a Buyers United, Incorporated d/b/a Buyersonline and United Carrier Networks for a Certificate of Public Convenience and Necessity to Provide Intrastate Resold Telecommunications Services and for Alternative Regulation of Its Business Service Offerings;

DOCKET NO. 2005-40-C - UCN, Incorporated - Application for Amendment of its Existing Certificate of Public Convenience and Necessity to Transact the Business of a Reseller and Facilities Based Provider of Local Exchange Services, for Approval of Its Initial Tariff and for Flexible Regulation First Granted in Docket No. 98-467-C;

-and-

DOCKET NO. 2008-140-A - Extensions of Time to File Public Utility and Transportation Annual Reports - Return Date Has Expired with No Intervention. Discuss with the Commission the Applicant's Request to Amend Certificate of Public Convenience and Necessity to Read inContact, Incorporated d/b/a UCN along with the Applicant's Request for a Thirty-Day Day Extension of Time to File the 2010 Annual Report.

**COMMISSION ACTION:**

Grant the request of UCN, Inc. to Amend its Certificate to read: inContact, Inc. d/b/a UCN and Grant the request of inContact, Inc. d/b/a UCN for a thirty (30) day Extension of Time to File the 2010 Annual Report.

PRESIDING: WrightSESSION: RegularTIME: 2:00 p.m.

	MOTION	YES	NO	OTHER
FLEMING	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>Absent</u>
HALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HAMILTON	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HOWARD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>Absent</u>
MITCHELL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
WHITFIELD	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
WRIGHT	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

Attending the Current Issues: Santa Fe Conference  
in Albuquerque, New Mexico

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(SEAL)

RECORDED BY: J. Schmieding

